

The role of the liaison nurse

Patient information

What is a liaison nurse?

A liaison nurse refers people with health care needs to the CLSC or to other community resources. The nurse provides an important link between the hospital and the community. He or she ensures people leaving hospital continue to receive the right care after discharge.

How does the liaison nurse work?

When a patient is discharged, the liaison nurse meets with that person and their family members to discuss their needs and how these can be met within the community

Why do I need to be referred to a liaison nurse?

You will be referred to the liaison nurse when you need or may benefit from services from the CLSC. These may include: home care, treatments or tests that are done in the CLSC, evaluation of needs of patient or family.

What help can the liaison nurse provide?

The liaison nurse will:

- Provide health education
- Evaluate the patient's home situation to determine what help is needed
- Ensure the patient receives follow-up care and services such as physiotherapy

Will the CLSC provide health care supplies?

The liaison nurse will ensure that the patient receives appropriate medical supplies. Some supplies must be paid for by the patient, while others are provided free of charge through the CLSC. For example, prescription medications are paid by the patient, general dressing supplies are paid by the CLSC.

Can I reach my liaison nurse easily if I have questions or concerns?

Patients are given the name and phone number of their liaison nurse, and are encourage to call at any time.

Special thanks

We would like to acknowledge the time and efforts of Carmela Evangelista, RN who volunteered to write this document to better inform our patients.

Thank you Carmela Evangelista



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IMPORTANT : PLEASE READ

Information provided in this pamphlet is for educational purposes. It is not intended to replace the advice or instruction of a professional healthcare practitioner, or to substitute medical care. Contact a qualified healthcare practitioner if you have any questions concerning your care.